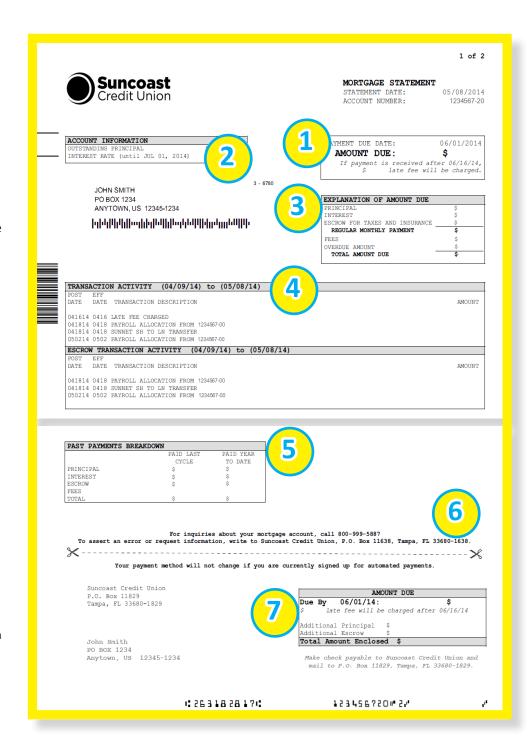
Understanding Your NEW Mortgage Account Statement

It's here! Suncoast is pleased to announce the launch of your NEW Mortgage Account Statement, and we'd like to show you how it works.

- The first part of your Statement is a summary of your basic account information such as date, account number and suffix, date your monthly payment is due, total amount due including principal, interest, escrow and fees (if any). In addition, there is verbiage reflecting the date when a late fee will be assessed and the amount of the late fee.
- The second section (ACCOUNT INFORMATION) displays the outstanding principal amount as of the statement date, the interest rate in effect as of the statement date, and if an adjustable rate, the date which the interest rate may change.
- The third section (EXPLANATION OF AMOUNT DUE) includes the dollar amounts that will go to principal and interest if the payment is made on the due date. On simple interest loans, these amounts may vary depending on the actual date the payment is made. The total amount due includes everything needed to bring the mortgage loan account current.
- The fourth section (TRANSACTION ACTIVITY) lists all the account transaction activity including escrow since the last statement date. This represents any activity that causes a credit or debit to the amount currently due plus fees charged. Transaction activity may continue to the back page.
- This next section (PAST PAYMENTS BREAKDOWN) lists the total of all payments since the last statement date and the application to principal, interest, escrow and fees (if any). The same information is presented with all amounts paid year-to-date for each category.
- This is a reference to our toll-free phone number and the special address to which submit written requests and error corrections for your mortgage account only.



This is your payment coupon. Individual coupon books will no longer be mailed to you. An envelope is enclosed with each mortgage statement. Please note: If you do not use a coupon to make your mortgage payment, then your current payment method (auto transfer, bill pay or payroll deduction) has not changed.

(continued from front side)



The HUD (Housing and Urban Development) information is located on the back of each statement for your reference.

Thank you for choosing Suncoast Credit Union to finance your mortgage.

We appreciate your business and look forward to continuing to serve all your financial needs.



0.2631828170

123456720#2#

,ı

